



# Chair's Message



Hi Everyone, and Welcome to the 2009-2010 Season with ASQ Section 810.

First and foremost, I want to say how happy I am to be joining you as Section Chair for my second Program Year. Your confidence in me is encouraging, and I appreciate it very much.

As we all know, the economy is making us review our money 'situation', and budgeting appropriately, much differently than in years gone by. The same goes for us here at the 810. This Program Year I want to make sure you all know that we will be doing things a bit differently than before, in regards to our newsletter, the Tally Sheet. You will be receiving **four** issues annually, instead of the **eleven** that we have published in past Years. This does not mean we won't be letting you know what's going on, and keeping you posted on happenings throughout the Year; we will just be doing the bulk of it electronically instead.

You will be seeing a **new Section website** (coming soon). In it you will find updated details of events, information about employment, links to important areas on the ASQ HQ website, educational offerings, and much more. In addition, you will still be receiving the monthly meeting invitations / reminders via **Constant Contact**, to keep you 'up-to-date' on what's happening in the Section.

With regrets, the Section Leadership Committee (SLC) will not be providing a **Program Calendar** for this Program Year. However, plans are in place to provide Section Members with a **Section 810 Membership Directory**. Like everyone else, we need to keep a watchful eye on our spending; and, in areas such as these, we can trim costs without 'overly' impacting our Section operations.

I encourage you to visit our new website often, for current information, and to watch your email for the monthly invitations. The annual **calendar-of-events** will remain the same, with meetings being held every third Thursday of the month at the 356<sup>th</sup> Fighter Group Restaurant. We hope you will all come and visit us soon at a meeting, as a participant in an Education Program offering, or as a volunteer on one of our SLC Committees. We are here to serve you ... don't hesitate to contact us with your needs.

Email us at: [asq810@gmail.com](mailto:asq810@gmail.com) Website at: <http://www.asq810.org/>

Hope you all have a great year!

Marie Derr (ASQ CQA, CQT, CQM/OE)

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## In Passing ...

George Roberts, 70, professional engineer and pastor, passed away July 19, 2009. A Fellow with ASQ, George was a past-Chair of the Akron/Canton Section, serving the 1982-1983 Program Year. While in the NE Ohio area, he worked with Babcock and Wilcox (Alliance). In the Research and Development Division, George developed one of the first known quality assurance programs for scientific research. He was a project leader for two national standards for quality of research, and was a recipient of the prestigious Basile Award from the Energy Division of ASQ.

## 2009-2010 Section Leadership Committee

Section Chair — Marie Derr  
1<sup>st</sup> Vice Chair — Kenneth Etters  
2<sup>nd</sup> Vice Chair — vacant  
3<sup>rd</sup> Vice Chair — Michael Marley  
Secretary — James Houser  
Treasurer — Joseph Decker  
Audit Committee Chair — Michael Vachon  
Newsletter Editor — Michael Marley  
Membership Committee Chair — William Mitchell  
Placement Committee Chair — Tracy Smith  
Education Committee Chair — Kevin Warren  
Database Administrator — Jerrold Hoover  
Programs Committee Chair — Peter Ishimaru  
Arrangements Committee Chair — Ed Russell  
Conference Committee Chair — Kenneth Etters  
Professional Development — Sandie Rinaldi  
Special Projects Committee Chair — Daniel Gray  
Publicity Committee Chair — Nikolaos Koumoutzis

Section Leadership Committee Meetings are held the 1<sup>st</sup> Thursday of each month, at The Portage Lakes Career Center, starting at 6:00 PM.

## Section 810 Program Calendar

[effective at press time]

- Sept - "Risk / Quality & Insurance" - Bill Mitchell & Bo Keyes
- October - TBD
- November - "The A2LA Experience: What it Takes to Obtain ISO 17025 Laboratory Accreditation" - Keith Kokal
- December - Plant Tour
- January - "FMEA Overview" - Joe Decker and (topic to be announced) Jim Houser
- Feb - "Defining Key Measurables" - Bill Mitchell & Bo Keyes
- March - "Error proofing and TQAMS, Total Quality Management System" - James Waris
- April - "MBNOA" - Jim Beckham
- May - Science Fair Winners and "Defining Public Health" & "Quality Improvement in the Service Sectors" - Yen Luong
- June - TBD

### *Quality Systems Management* AUDITING & CONSULTING SERVICES

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For further details, references, and scheduling, contact:

Paul Theken, MBA  
ptheken@qsmgmt.com  
or visit  
www.qsmgmt.com

Section Technical Clinics & Dinner Meetings are held the 3<sup>rd</sup> Thursday of each month (unless otherwise indicated), at the **356<sup>th</sup> Fighter Group Restaurant**, 4919 Mt. Pleasant Road, North Canton (just South of the Akron-Canton Airport).



Technical Clinics begin at 5:30 PM, with dinner and the Dinner Meeting at approximately 6:30 PM.

Sign Up To Attend At [www.asq810.org](http://www.asq810.org)

### Akron-Canton Section Hosts Region-8 Leadership Training

The Akron-Canton Section Leadership Committee hosted this year's **Region-8 Leadership Training**.

The Saturday, August 8<sup>th</sup>, Session Took Place At The **356<sup>th</sup> Fighter Group Restaurant**.

Marc Kelemen, ASQ Region-8 Director, Facilitated The Scheduled Activities.

**FALL-2009 EDUCATION PROGRAM :: COURSE OFFERINGS**

Projected Start Week	Class Timeframe	Duration (weeks)	Class Hours	RUs	Course Number	Course Name	Course Fee *	Cert. Exam Date	Exam Appl. Deadline
Aug. 23	5:00 - 8:00PM	8	24	2.4	460	Certified Mgr. of Qual./Org. Excellence Refresher	\$405/\$445	Oct. 17	<b>Aug. 15</b>
Aug. 23	5:00 - 8:00 PM	8	24	2.4	345	Certified Quality Inspector Refresher	\$405/\$445	Oct. 17	<b>Aug. 15</b>
Aug. 23	5:00 - 8:00PM	8	24	2.4	355	Certified Quality Technician Refresher	\$405/\$445	Oct. 17	<b>Aug. 15</b>
Sept. 13	5:00 - 8:00PM	8	24	2.4	478	Certified Six Sigma Green Belt Refresher	\$405/\$445	Dec. 5	<b>Oct. 17</b>
Sept. 13	5:00 - 8:00PM	8	24	2.4	405	Certified Quality Auditor Refresher	\$405/\$445	Dec. 5	<b>Oct. 17</b>
Sept. 13	5:00 - 8:00PM	8	24	2.4	400	Certified Quality Engineer Refresher	\$405/\$445	Dec. 5	<b>Oct. 17</b>
Sept. 13	5:00 - 7:00PM	5	10	1	425	ISO Internal Auditor Training	\$365/\$405	na	na
Oct. 25	5:00 - 7:00PM	5	10	1	473	FMEA- 4 <sup>th</sup> edition	\$365/\$405	na	na
**	N/A	10	20	2	111C	Basic Quality Control (Correspondence Course)	\$365/\$405	na	na
**	N/A	10	20	2	211C	Intermediate Quality Control (Correspond. Course)	\$365/\$405	na	na
***	Twice A Week	5	20	2	140	Meterology I	\$365/\$405	na	na
***	5:00 - 7:00PM	5	10	1	255	Geometric Dimensioning & Tolerancing	\$365/\$405	na	na

\* Member / non-Member Fee

\*\* Correspondence Course — Student Led

\*\*\* Courses Offered As Soon As 5 Or More Students Sign Up

On-Site Training May Be Requested. Contact The Section Education Chair For Details & Timing.

Visit [www.asq810.org](http://www.asq810.org), And Go To The 'Education Program' Page For Additional Information, Including The Course Registration Form. The Web Page Includes The Complete Akron-Canton ASQ Curriculum, That Lists Other Courses Offered, If Enough Students Are Interested. The Page Is Updated As Changes Occur.

Contact The Section Education Chair At [educhair@inbox.com](mailto:educhair@inbox.com), If There Are Any Questions About Course Offerings.

**ASQ Membership Changes - 2008-2009**

The following summarizes changes in ASQ Membership counts, from June-2008 to June-2009; data is shown by Region, and by Section in Region 8. Provided by Jerrold Hoover, Section Database Administrator.

Changes by Region	June 2008	June 2009	Percent Chg
Region 01	4519	4260	-5.7
Region 02	2110	1914	-9.3
Region 03	3950	3685	-6.7
Region 04	4900	4551	-7.1
Region 05	5354	4984	-6.9
Region 06	5730	5362	-6.4
Region 07	6058	5521	-8.9
Region 08	3609	3281	-9.1
Region 09	4340	3909	-9.9
Region 10	4673	4088	-12.5
Region 11	6911	6221	-10.0
Region 12	9805	9000	-8.2
Region 13	4753	4304	-9.4
Region 14	6533	5997	-8.2
Region 15	6397	5862	-8.4
International	4116	4065	-1.2

**Changes by Section in Region 8**

Section 800-Cleveland	715	673	-5.9
Section 801-Columbus	592	538	-9.1
Section 802-Pittsburgh	785	743	-5.4
Section 803-Mid-Ohio	88	79	-10.2
Section 805-Youngstown	136	120	-11.8
Section 808-Central NW	197	164	-16.8
Section 809-Erie	141	114	-19.1
Section 810-Akron-Canton	518	468	-9.6
Section 811-Mansfield	121	96	-20.7
Section 812-Ashtabula	75	66	-12.0
Section 814-Elyria-Lorain	153	131	-14.4
Section 815-Scioto Valley	88	89	+1.1

**Akron-Canton's Professional Citation Program**

The Section's Education Committee provides the opportunity to become recognized by one's peers at the local level through Professional Citation.

Requirements include the completion of various courses offered.

Citations may be attained in three disciplines:

- Quality Technology
- Quality Engineering
- Quality Management

For details, contact the Section Education Chair at [educhair@inbox.com](mailto:educhair@inbox.com)

**Guide to the Quality Body of Knowledge**

To meet the knowledge and professional-development needs of the quality community, ASQ offers the **Guide to the Quality Body of Knowledge (QBOK)**. This 40-page booklet provides a framework of topics included in the QBOK, process models defining ASQ's stewardship role in the strategic management of quality content, and ways you can participate to keep the QBOK advancing.

The **Guide to the Quality Body of Knowledge** can be found on the ASQ HQ web site, at

<http://www.asq.org/2009/04/guide-to-the-QBOK.pdf>



**The Tally Sheet**  
**Newsletter**

AKRON-CANTON  
SECTION 0810

Published Since 1958



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**AKRON-CANTON SECTION 'VISION'**

- To be a recognized source for information on quality issues, techniques, and principles.

**AKRON-CANTON SECTION 'MISSION'**

- To provide our Members with quality leadership through networking, sharing, and collaboration.
- To provide a forum for learning through our education programs and our conferences.
- To extend the use of quality tools & techniques to the healthcare community, and to other service sectors.
- To support national programs and the local community with quality services.

**Congratulations**

To Kathy Lester For Attaining  
ASQ Certification As A  
'Quality Auditor'.



**ASQ Akron/Canton**

**Welcome, New Members**

**May-2009**

Montessia M Medina  
Michael Rapaport

Delta Systems, Inc.  
IQS, Inc.

**June-2009**

Nathan A Anderson  
Jeffrey L Bailey  
Brian Peshek  
Tim J Randall  
Tanya K Ross-Lane  
Cyndi Starcher

Student  
N/A  
Student  
N/A  
Diebold, Inc.  
Terpco, Inc.

