



# Akron-Canton Section

1958 – 2008

50 Years Of Quality Leadership  
For The  
Akron-Canton Community

# The TALLY SHEET NEWSLETTER

May 2009

Volume 24

Issue 10



## The Chair's "Corner"

Hi Everyone, and Welcome to the May Edition of the Tally Sheet.

### Special Meeting / Event Next Month!!!

We are wrapping up the last Section Meeting (June) of our 50<sup>th</sup> Anniversary year with a 'Life Share' Blood Drive. The Members of 'Life Share' will be joining us at the 356<sup>th</sup> Fighter Group Restaurant between 4.00pm and 9.00pm for this **ASQ Section 810 Community Outreach Event**.

The process is not painful, and the blood you donate stays right here in our area and helps others in our community that are in need. I have been donating for three years now myself, and I feel that it is an extremely important activity that more of us should try to do. Here's your chance!

For participating and donating blood, you will receive a free Life Share tee shirt, a free appetizer/dessert coupon from the 356<sup>th</sup> Fighter Group Restaurant, and a chance to win several really great prizes we have lined up. We need your participation to make this event a success.

I hope you will make the commitment to our community, and will make plans to join us for our last meeting ... and special activity of the season.

Thanks, and we hope to see you there!

Marie Derr (ASQ CQT, CQA, CQM/OE)

## Technical Clinic & Dinner Meeting

Thursday, May 21<sup>st</sup>

### **356<sup>th</sup> Fighter Group Restaurant**

4919 MT. PLEASANT ROAD - NORTH CANTON, OHIO 44720

#### Technical Clinic

5:30PM —> 6:30PM

Free Admission

#### Dinner Meeting

6:30PM —> 8:30PM

Dinner ... 6:30PM Start ... \$20  
Meeting ... 7:30PM Start ... Free

“A Review of the ASQ  
Recertification Process.”

Joseph Decker (ASQ CQA, CQE, CQM/OE)  
Supply Chain Manager  
The Timken Company

Make Reservations To Attend The  
**May-2009** Activities Through  
Either Your **ARRANGEMENTS  
COMMITTEE "CONTACT" \***  
Or The **Section Web Site**.

\*

#### CONTACT

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Richard Mautz: dickmautz@sssnet.com

to be announced

## Science Fair Winners At The Monthly Meeting

Plan to attend the Section's May-2009 Technical Clinic & Dinner Meeting. In addition to the regular agenda, in attendance will be winners of this year's Science Fairs within the surrounding local school districts.



## Updates to the Recertification Journal

There have been changes to the recertification journal categories, including more opportunities for RU credits, and the categories have been better defined to make recertifying easier. The 18 RU credit amount remains the same. To order a new journal, call ASQ Customer Care at 1-800-248-1946, and ask for item B0525.

## **Quality Systems Management** AUDITING & CONSULTING SERVICES

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 or visit  
[www.qsmgmt.com](http://www.qsmgmt.com)

## Company 'Profiles':

### Introduction To Company Sponsors Of 50 Years Ago

#### Bearfoot Sole Company

Very little could be found about the Bearfoot Sole Company. It was a family-owned business in the Wadsworth, Ohio, area, founded in 1924 by three brothers ... Edwin, Ernest, and Irl Calvin.

At one point Bearfoot employed ~900 associates. In 1989, Bearfoot sold its corporate headquarters to Goldsmith & Eggleton, a rubber recycler that employed 24 associates.

**“The magic formula that successful businesses have discovered is to tread customers like guests, and employees like people.”**

Thomas J. Peters

#### Leadership Team Elected By Section For 2009-2010 Program Year

The annual election of Section Officers was held at the recent April-2009 Monthly Section Meeting. Those Members who will lead the Akron-Canton Section during the 2009-2010 Program Year (beginning July 01, 2009) are:

Chair:	Marie Derr	ASQ CQT, CQA, CQM/OE
1 <sup>st</sup> Vice Chair:	Kenneth Etters	ASQ CQT, CQA
2 <sup>nd</sup> Vice Chair:	'open position'	
3 <sup>rd</sup> Vice Chair:	Michael Marley	ASQ CQE, CQA, CQM/OE
Secretary:	James Houser	ASQ CQE
Treasurer:	Joseph Decker	ASQ CQE, CQA, CQM/OE

**Congratulations** to these Officers. Please plan to support their leadership efforts throughout the Program Year ... consider volunteering to participate on a Section Committee. Every volunteer earns RU's towards 'maintenance' of ASQ Certifications.

**“The work of volunteers impacts on all our lives, even if we are not aware of it.”**

Anthony Worrall-Thompson

## Spring Education Courses Still Available

There is still time to participate in the following Section Spring-2009 education classes. See [www.asq810.org](http://www.asq810.org) Education Program web page for more information, including course Registration Form.

- FMEA - 4<sup>th</sup> edition course #473 1 RU earned  
Classes begin May 11<sup>th</sup>, with time from 6PM to 8PM.  
Course duration = 5 weeks ... total class hours = 10.  
\$365 Member / \$405 non-Member.
- Basic QC course #111C 2 RU's earned  
Student determines start date.  
Course duration = 10 weeks ... total class hours = 20.  
\$365 Member / \$405 non-Member.
- Intermediate QC course #211C 2 RU's earned  
Student determines start date.  
Course duration = 10 weeks ... total class hours = 20.  
\$365 Member / \$405 non-Member.

On-Site Training May Be Requested, Provided An Instructor Is Available.

## New ASQ Handbooks

*Handbooks Closely Follow Quality Body of Knowledge*

From ASQ: the mark of technical excellence provided by certifications can be a valuable career investment, particularly in today's economic environment. To help quality professionals obtain certifications in a variety of fields, ASQ now offers a series of exam preparation handbooks. Handbooks for 14 of ASQ's existing certifications, including Quality Auditor, Quality Engineer, and Six-Sigma Black Belt are available. A handbook for Certified Software Quality Engineer (CSQE) will be released this summer. ASQ Members can receive discounts on handbooks, which retail from \$69 to \$139, depending on the certification topic. Handbook pricing and order information can be found by contacting ASQ Customer Care at 1-800-248-1946. For a complete list of ASQ certifications, visit '[www.asq.org/certification/](http://www.asq.org/certification/)'.

Tailored to help those taking ASQ certification exams, each handbook is organized to reflect the "body of knowledge" for that certification. Handbooks use sample questions — and sometimes sample exams — for readers to utilize in exam preparation. Moreover, since ASQ certification exams are open-book, handbooks are ideal for preparation, since they can be used as a reference during the exam.

"Certification handbooks are a great resource for quality professionals looking to advance their careers", said Roberto Saco, president of ASQ. "Obtaining certifications not only provides participants with new skills and an investment in their future, it also offers a sense of pride and accomplishment."

Beyond certification preparation, handbooks are written to be comprehensive resources for those charged with performing these jobs. For example, the Certified Quality Engineer (CQE) handbook not only contains information within the ASQ Body of Knowledge for the certification, but it also is a comprehensive handbook for the Quality Engineer.

## Akron Aeros Baseball !!

There are (2) reserved dates:  
Friday, **May 22<sup>nd</sup>** and Friday, **June 26<sup>th</sup>**.

A pre-game picnic dinner will be served, beginning at 6:05pm (both games), with 'first pitch' at 7:05pm, and a fireworks display after the 'last out'.

Tickets are \$10 each, and seating is limited.  
So ... plan to reserve your seat soon!!

For more information, contact Daniel Gray at  
[dsbinc@roadrunner.com](mailto:dsbinc@roadrunner.com)

Mail Checks, made payable to ASQ Akron/Canton Section, to:

Dan Gray  
915 E. 3<sup>rd</sup> St.  
Dover, OH 44622

## Division & Section Satisfaction and Loyalty Survey Results Available

The results of the annual **Member Satisfaction and Loyalty** survey are in. Member input provides the Society, as well as Section and Division leaders, guidance for creating opportunities focused on member needs. Key findings this year include:

- Members who attend meetings (Division/Forum or Section) rated all pillars higher than Members who did not attend meetings.
- Internal benchmarking is encouraged between Sections and Divisions/Forums. Set specific satisfaction targets for each Section and Division/Forum.

Individual Member unit results are posted on the Section and Division/Forum **Sharepoint** web sites, for leadership use in the business planning of the respective groups.

Still to come is an 'overall' Section and Division/Forum report, to compare specific group results against the aggregate. An executive summary presentation will also be created and shared with SAC and DAC, to review results, discuss potential areas of improvements, and recommend actions.

**“What’s driving satisfaction in our survey is customer service and home readiness. If you don’t do well in those areas, you don’t do well in our survey.”**

Paula Sonkin



**The Tally Sheet**  
**Newsletter**

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Membership w/ASQ, If Unemployed.  
See Information @ [www.asq810.org](http://www.asq810.org)

**ASQ Akron/Canton New Member**

**March—2009**



Kevin J Birchler	United Architectural Metals
Donald D Cade	Student
Dan Carnahan	Will-Burt
Ken L Davis	Automated Packaging
Jeffrey A Edmonson	Amresco, Incorporated
Steve P Grasser	PMC - Colinet
Diane E Kingerski	Amresco, Incorporated
William R Mitchell	SimpleQuE
Angela L Showe	ZLB Plasma
Douglas M Terrill	Smithers Scientific Services

**Congratulations On ASQ Certification !!**

The following Section Member has attained ASQ recognition, upon becoming 'certified' within the stated "Body Of Knowledge".

**Biomedical Auditor (CBA):**  
**LaToya Cade**

**“Don't worry when you are not recognized, but strive to be worthy of recognition.”**

**Abraham Lincoln**

**A Look Back ... May, 1959:**

- West Germany introduces the 'five-day' work week.
- Elvis Presley landed his first entry on the United Kingdom recording charts with "Heartbreak Hotel".
- The 100th anniversary of the first college baseball game, between Amherst and Williams.
- NBC airs the last *The Steve Allen Show* TV show.
- The world's first hovercraft was tested at Cowes, England.
- Charles de Gaulle formed his French government.
- Sam Snead sets a PGA record for 36 holes, with a 122 score.

