



The Chairman's "Corner"

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Welcome To The First "Tally Sheet" Of The 2005-06 Program Year !!

Not the name you expected to see in the Chairman's Corner ?? Welcome to the crowd !! This is a column that I had not expected to write for another year. But ... today I write this column as your 'acting' Chair. I would like to start by thanking Mark for his past contributions, and to wish him the "best of luck" in whatever the future holds for him.

So ... please allow me to introduce myself. On the professional side: I am in my ninth year as a quality professional at Allied Machine & Engineering Corporation, and in my fourth year as a member of ASQ and the Akron-Canton Section. In the last four years, I've had the privilege of meeting many professionals who have inspired me to expand my body of knowledge, become certified, teach, and, most importantly, to become a Section Volunteer (including serving as last year's Treasurer and 2nd Vice-Chair). I look forward to working with the Section leadership, renewing old acquaintances, and meeting more of you in the coming year. On the personal side: I am very lucky to have a wonderfully understanding wife (Lisa), a Catholic elementary teacher, and two 'precocious' children. Emily is 5 (going on 16 with lots of improvised songs and dance routines), and is starting Kindergarten this year; while Justin is 7, loves team sports (especially baseball), and is entering the second grade.

As many of you know, I attended the World Conference on Quality and Improvement in Seattle as a representative of this Section, along with 'past' Chairs Dilip Shaw and Ed Russell. Over the next year, I plan to share my experience with you, along with a variety of subjects that have been inspired by this trip. I have already committed myself to attending the 2006 WCQI in Milwaukee, and would love to have any and all of you join me!

We have a lot of exciting things in the works for you this year. Throughout the year we are going to take a look at the ASQ Divisions, hold two exciting Conferences, and cover a lot of subjects that you have suggested over the last year. We will talk about such things as LCM, SMP, and ECQ, plus other subjects coming out of our global headquarters.

Yes. You read correctly. Global Headquarters. At the WCQI, the leaders were asked to remove "National" from their ASQ vocabulary when referring to Headquarters. With Members from all over the world, and strategic alliances with quality organizations in other countries, ASQ is no longer just the "American" Society for Quality, we are the world's leading resource for quality. We. What an awesome word. Each and every one of you in this section is a part of this "we", and I am proud and honored to be associated with all of you.

Enjoy the year !!

Jeff Pfouts (ASQ CQT)

Voice of the Customer – Your ASQ Monthly Section Meeting Evaluations – January through May, 2005

Thanks to all who have been kind enough to complete the "meeting evaluations" provided at our monthly Section Meetings. Your feedback is appreciated! We want to take just a minute to share the feedback you've provided, and what's being done with the information you share.

Respondents had a generally positive opinion of the overall quality of our Section Meetings. We received some specific suggestions regarding temperature control, noise level, and the sound system; and our Arrangements Chair has gotten good response from the restaurant. They've made a sincere effort to address our concerns.

We've also gotten some great ideas for speaker topics, including "failure analysis tools" and "the application of quality tools to the service sector". We're working to incorporate these ideas into our speaker schedule for 2005-2006 and/or into our Conferences.

If you'd like any further detail on Meeting ratings, or if you have any other suggestions, please don't hesitate to contact me at mschultz@rossenvironmental.com. We want our Section Meetings to be of real and increasing value to you!

Mary Schultz—Chair, Membership Committee

Tally Sheet Articles

Articles For Publication In The Section's Newsletter Can Be Forwarded To The Editor For Consideration. They Should Be Pertinent To Aspects Of Quality And Reliability, And Can Be Either Business Related Or A Personal 'Lessons Learned' That Might Benefit The Membership. Forward Articles To "michael_marley@goodyear.com".



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Newsletter

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ASQ Akron/Canton New Members

May—2005

Jessie V Call
Jane Eckinger
James W Fish
Christopher C Nighman
Jill L Olszewski

JR Wheel
The Timken Company
Luk, Incorporated
Audio-Technica
Coltene Whaleden



June—2005

Edmund Biasella
Richard G Creer
Timothy S Liptak
Steve Lisano
Steve R Lohman
Alan J Lutheran
Tom J Pence
April D Stinemetz

The Timken Company
General Electric
Graco Children's Products
Parker Hannifin
Metaldyne
Babcock & Wilcox
Alside
Luk, Incorporated

Recent Section Recipients Of Certification

Congratulations To The Following Akron-Canton Members For Successfully Meeting The Criteria For ASQ Certification In The Following 'Bodies-Of-Knowledge'.

Quality Auditor:

Michael D. King
Anthony J. Lenarz
Pamela J. Morton
Stella J. Noel
Dilip A. Shah
Patricia A. Shea
David C. Skivolocki

Quality Engineer:

Mark S. Zwolinski

Quality Manager:

Joshua D. Wood

Quality Technician:

Paul Herbst
David C. Orms

Upcoming Certification Exam Date →

The Exam Date For The Noted 'Bodies-Of-Knowledge' Is October 22, 2005. Application DEADLINE Is August 19, 2005.

- SSBB Six-Sigma Black Belt
- CRE Reliability Engineer
- CQT Quality Technician
- CQM Quality Manager
- CMI Mechanical Inspector
- CHA HACCP Auditor
- CBA Biomedical Auditor