



Chairman's "Corner"

We're On The Web
www.asq-akron-canton.org

Sustaining Memberships in ASQ

Sustaining Members have many benefits, including sharing the quality vision, access to a worldwide quality community, and greater access to information resources. To drop some names, BWX Technologies Inc., Diebold Inc., GBS Corporation, Goodyear Tire & Rubber Co., Hattie Larlham Care Group, LUK Incorporated, The Timken Co., Schauer Independent Insurance Group, are all in our immediate area. Further out, but near by and served by other ASQ Sections, are Ashland City Schools, Dole Food Company, Energizer (Eveready Battery Co.), Kraft Maid Cabinetry, Parma Community Hospital, and Quality Bolt & Screw Co., to name a few. For the annual membership cost of \$750, the Sustaining Member has many benefits and privileges including healthy discounts on materials and conferences. Savings on sending 3 attendees to the annual World Conference on Quality and Improvement (formerly AQC or Annual Quality congress) will nearly pay for the Sustaining Membership. I am struck by the many business sectors represented by the Sustaining Members mentioned above.

If I have missed any Sustaining Member, please inform me by phone or email. If there is interest in becoming a Sustaining Member, please contact ASQ directly, or any of our Executive Committee.

World Conference on Quality and Improvement (WCQI)

A number of Section 810 Members and volunteers will be traveling to Seattle for the conference on May 16-18, 2005. If you have any questions, please contact us for a list of past attendees. The Section sponsors one individual. Members should have received by regular mail their 40 page catalog. On the web use "wcqi.asq.org", or search Google with "asq world conference quality", for information and registration. Hope to see you in Seattle.

Respectfully, Ed Russell, Chair (ASQ CQA, CQM): russellosborn@zoominternet.net

Nomination Of Section Officers For 2005-2006 Program Year Slated For The April-2005 Dinner Meeting

The Akron-Canton Section Leadership Committee, as stipulated by the Society's "Section Operating Agreement" and the Section's "By-Laws", has nominated candidates to fill the following Section positions for the upcoming 2005-2006 Program Year (July 01, 2005 through June 30, 2006) ... 1) Chair, 2) Secretary, 3) Treasurer, 4) 1st Vice-Chair, 5) 2nd Vice-Chair, 6) 3rd Vice-Chair.

Nominations for these positions from the Section Membership is allowed, with the following guidelines:

- A) the Nominee shall be a 'regular' Member of the Society, affiliated with the Akron-Canton Section.
- B) The nomination shall require the submission of a 'nomination petition', signed by at least 10 Section Members, and submitted to the Section Secretary prior to the April-2005 Dinner Meeting.

Note that the positions of Chair and 1st Vice-Chair are "sequential" ... to ensure "continuity" between successive Program Years.

Michael Marley, Secretary (ASQ CQE, CQA, CQM): michael_marley@goodyear.com

Changing Mailing Address ??

Help The Society, And Your Local Section, To Continue To Provide You With The Latest "Happenings" Of ASQ. Contact **National** As Soon As Possible With Your New Mailing Address. They Will Notify Your Section Of This New Address. To Ensure "Timely" Arrival Of Akron-Canton Section News, You Can Contact The Section Database Administrator, Jerrold Hoover, At ["jbhoover@megsinet.net"](mailto:jbhoover@megsinet.net).

You Can Choose One Of These Quality Systems Or Another Option Or Have It Chosen For You; But You Cannot Choose Not To Have A Quality System.

- Steven George

Tally Sheet Articles

The April-2005 Edition Deadline Is 03/17/2005.

Articles For Publication In The Section's Monthly Newsletter Can Be Forwarded To The Editor For Consideration. It Should Be Pertinent To Aspects Of Quality And Reliability, And Can Be Either Business Related Or A Personal 'Lessons Learned' That Might Benefit The Membership. Forward Articles To ["michael_marley@goodyear.com"](mailto:michael_marley@goodyear.com).

SPRING-2005 EDUCATION SCHEDULE

A Summary Of Offerings

COURSE TITLE	CLASS NUMBER	INSTRUCTOR	RU's	FEE	START DATE	DAY of WEEK	TIME
Basic Quality Control (Correspondence)	111C	Jerry Pedoto	2.0	\$340		N/A	N/A
Intermediate Quality Control (Correspondence)	211C	Bob Brigeman	2.0	\$340		N/A	N/A
Process Auditing To TS 16949:2002	330	Bob Brigeman	1.0	\$240	March 21,2005	Monday	8:00 to 8:00 P M
Statistics - I	240	Nick Koumoutzis	2.0	\$320	March 22,2005	Tues day	8:00 to 8:00 P M
Theory Of Constraints	375	Fletcher Birmingham	1.0	\$240	March 22,2005	Tues day	8:00 to 8:00 P M
Certified "Quality Improvement Associate" Refresher	370	Jeff Pfouts	2.0	\$360	March 23, 2005	Wednesday	8:00 to 8:00 P M
Certified "Quality Auditor" Refresher	405	Jeff Pfouts	2.4	\$380	March 22,2005	Tues day	8:00 to 9:00 P M
Certified "Quality Engineer" Refresher	400	Dilip Shah	2.4	\$380	March 21,2005	Monday	8:00 to 9:00 P M
Statistical Process Control	301	Jerry Pedoto	2.0	\$320	March 21,2005	Monday	8:00 to 8:00 P M
Gage R&R	260	Pat Shea	1.0	\$240	March 21,2005	Monday	8:00 to 8:00 P M
Metrology - II	140	Kathy Leckman	2.0	\$360	March 22, 2005	Tues / Thurs F or 3.5 Weeks. Last class Apr-12.	8:00 to 9:00 P M

The "Registration" Form to be used for the above classes is available from the web site:

www.asq-akron-canton.org

Once a decision is made to attend a course, notify, via e-mail, the Education Chair ... to prevent the class from being canceled.

Section Volunteers Needed

Coordinate ASQ Science Fair Judges and/or Participate As A Science Fair Judge

For a number of years, Section 810 has participated by providing Judges at local High School Science Fairs. We have recognized

those students who best apply "Quality Tools & Techniques" in their Projects. If you are interested in helping to coordinate Section 810's judges, and/or serve as a judge, contact Bart Hamilton (EduChair@asq-akron-canton.org).

Certification Deadlines

==> Reminder <==

Sitting For The Following Certification Exams Will Be Offered By The Section On Saturday, June 04, 2005.

Application Deadline

To Take These Exams Is Friday, April 01, 2005.

- * Calibration Technician
- * Quality Auditor
- * Quality Engineer
- * Quality Improve. Associate
- * Software Quality Engineer

The Road To Continuous Improvement Is And Must Be An Appropriately Tailored, Optimized, And Personal One.

- V. Daniel Hunt



Quality and Productivity Improvement

BookStore@QualityCoach.net

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ASQ Akron-Canton Section Spring-2005 Conference Information

March 18th, 2005

Kent State University Stark Campus Professional Education and Conference Center
(www.stark.kent.edu/pecc/).

A "Two-Track Event"

Track-A: "Quality Tools for Healthcare"
Track-B: "Quality Tools: Back to Basics"

Early Registration (Thru 02/28/05) ... \$ 125.00
After 02/28/05 ... \$ 150.00

Exhibitors: \$175.00 / Display Table (extra display tables are \$50.00 each).
 Includes One Conference Admission.

Contact Dilip Shah (ASQ CQE, CCT)

Phone: (330) 328-4400 Fax: (330) 336-3974 E-Mail: emc3solu@aol.com

ASQ - Audit of Sections by Independent Auditors

ASQ has changed financial auditing firms from Arthur Anderson to Virchow Krause. The new auditors have asked that a number of Sections be selected for their auditing purposes. Therefore, ASQ is initiating independent audits of 17 Sections selected from among the current 252 Sections. This will satisfy the audit criteria for the 2004-2005 Program Year. This is nothing new. ASQ has always reserved the right to initiate independent financial audits of Sections. This right stems from the original "Articles of Incorporation" of ASQC.

No independent audits are planned for Sections in Region 8.

Bob Rinderman, Director — ASQ Region 8

Vehicle Quality Complaints Rising in China

SOURCE: *The Standard* (Chinese business newspaper) ... printed from www.asq.org.

The number of vehicles in China is increasing and so are the number of complaints about vehicle quality, according to the China Consumers' Association. The advocacy group said complaints about vehicles were up more than 31% last year, compared with the previous year. "The quality issues raised included engine noise, fuel-line problems, faulty brakes, defective clutches and cracked windshields," according to an association official.

"In some cases, cars broke down when the owners were driving them home from the dealers," he said.

Complaints have ranged from the use of shoddy materials to poor maintenance, said Hong Kong-based car industry commentator Tang Sai-kit. "Some new cars have high levels of formaldehyde in the interior, possibly because inferior materials, such as cheap glues and plastics, are used," he said.

Most complaints were probably about small car manufacturers that are reluctant to issue recalls, Tang said. Larger carmakers will issue voluntary recalls to maintain credibility with consumers, he said.



The Tally Sheet
Newsletter

AKRON-CANTON
SECTION 810

Published Since 1958

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Final Reminder March Conference See Page #3

ASQ Akron/Canton New Members

January—2005



Priyanka Gupta	Student
James M Henley	Rubbermaid Home Products
Gergana T Kissiova	No Company Listed
Hossein Mirzai-Tehrani	Rubbermaid
Karen S Prosser	American Society for Quality
Jeffrey S Schiopota	Sensus Metering Systems
Mary T Schultz	Ross Environmental Services
Patricia A Shea	The Timken Company
David S Shorter	Diebold
Art W Skufca III	Luk, Incorporated
Candace E Springston	Diebold

Section "Special Activities"

"Akron Aeros Baseball"

Two Dates Scheduled For This 2005 Season:

==> Friday, May 20 <==
(Fireworks Night)

==> Friday, June 03 <==
(Fireworks Night)

Picnic Included In Ticket Price Of
\$10 Per Person

Contact Les Heckeler (ASQ CQE)
330.796.7847
les.heckeler@lmco.com

The Journey Toward Excellence Is A
Never-Ending Road. Some People, Be-
cause They See No End To Their Road,
Never Take The First Step.
- H. James Harrington

Section "Special Activities"

"Golf Outing at The Pines"

==> Friday, June 17 <==
(The Friday Before Father's Day)

\$65 Pre-Registration ... \$70 At The Door

Contact Les Heckeler (ASQ CQE)
330.796.7847
les.heckeler@lmco.com