



Chairman's "Corner"

We're On The Web
www.asq-akron-canton.org

A Reflection

Many years ago it was understood that Quality was about consistency and that Research/Development, or R&D, was about change, science, new materials, and new processes. It still is. However, Quality is now about change. Consistency is important once high levels of processes, products, or services are obtained. But as we spend our days, and some evenings, our thoughts and effort are on change. And there is no respite. Our goals are continual improvement in scrap and waste rates, service levels, delivery goals, and patient safety. The pace of change in the quality arena has increased greatly. On another perspective, it may be remembered by some how companies/businesses wanted improved rates, yet the tool box was near empty by today's standards. We are so lucky today to have such a full quality tool box. Perhaps so many tools are available today that there is confusion or competition between tools. We all have favorites based upon the logic, general appeal, past success, or what may be dictated by the manager or culture. So..... What is the point? I think quality in many ways has caught up with, or surpassed, R&D in "change"; at least if you view it from the career practice and growth point of view.

Working smart is no longer an option; it is required. Networking or over-dinner discussions are part of the venue when quality professionals gather. What are the drivers? What are the pure tools? Which tools and how much can your budget or department handle well? Review your quality tools in use and the links between them through our monthly meetings, education program, and conferences.

Should any one have suggestions for dinner programs, tech clinics and/or conference, please inform the Section as the planning for program year 2005-06 is about to begin. By the way, we have contracts with the KSU Stark Conference Center for conferences in March & October 2005 and March & October 2006.

Respectfully, Ed Russell, Chair (CQA, CQM); russellosborn@zoominternet.net

"Congratulations" To The Following Section Members, Who Have Been Recognized By The Society For Becoming Certified In The Noted Body-Of-Knowledge.

There Is No Such Thing As Failure.
There Are Only Results.
- Anthony Robins

Certified Quality Manager

Richard A. Beck

Failure Is The Seed Of Success.

- Kaoru Ishikawa

Changing Mailing Address ??

Help The Society, And Your Local Section, To Continue To Provide You With The Latest "Happenings" Of ASQ. Contact **National** As Soon As Possible With Your New Mailing Address. They Will Notify Your Section Of This New Address. To Ensure "Timely" Arrival Of Akron-Canton Section News, You Can Contact The Section Database Administrator, Jerrold Hoover, At ["jbhoover@megsinet.net"](mailto:jbhoover@megsinet.net).

Certified Quality Auditor

Bryce C. Langford
Monte Guitar
James A. Thorp
Jeffrey L. Pfouts
Joshua D. Wood
Dayne J. Wade

Tally Sheet Articles

The March-2005 Edition Deadline Is
02/15/2005.

Articles For Publication In The Section's Monthly Newsletter Can Be Forwarded To The Editor For Consideration. It Should Be Pertinent To Aspects Of Quality And Reliability, And Can Be Either Business Related Or A Personal 'Lessons Learned' That Might Benefit The Membership.
Forward Articles To
["michael_marley@goodyear.com"](mailto:michael_marley@goodyear.com).

Your February Technical Clinic & Dinner Meeting

Thursday, February 17th

356th Fighter Group Restaurant

4919 MT. PLEASANT ROAD - NORTH CANTON, OHIO 44720

Dinner Meeting

6:30PM → 8:30PM

\$20 Admission (For Dinner)

“Perception Of Color”

John C. Piscitello

Manager — A. Schulman, Inc. ... Color Technology Center

Technical Clinic

5:30PM → 6:30PM

Free Admission

“RU’ Due For Recertification ?”

Vera S. Teachout (ASQ-CQE, CQA)

Manager, Customer Service & Distribution — The Timken Corporation
Chair - Section Professional Development Committee

**Make Reservations To Attend Through Either Your PACT CONTACT *
Or, The Section Web Site.**

* PACT CONTACTS

	<u>CONTACT</u>	<u>PHONE</u>	<u>FAX</u>	<u>E-MAIL</u>
AKRON-Area:	Les Heckeler	330-796-7847	330-796-7915	les.heckeler@lmco.com
CANTON-Area:	Richard Mautz	330-471-3636	330-471-4420	mautz@timken.com
DOVER-Area:	Marianne Burns	330-364-6000	330-364-9625	mburns@baerlocher-usa.com
NORTH CANTON-Area:	Barb Gardner	330-499-9200-x2968	330-497-5835	bgardner@hoover.com
WOOSTER-Area:	Jeff Massoni	330-345-7319		jmassoni@msmp.net

The Dinner Speaker

John has worked in the Plastics Industry for the past 23 years, specializing in the Coloring of Plastics for all different types of resins and polymers.

A common sense view of how color is perceived by different individuals, as well as an overview of the visual aspect of color vs. the instrumental assessment, will be presented.

The Technical Clinic Speaker

Vera’s presentation will focus on the ASQ Recertification Process. Recertification units will be discussed, as well as the required evidence of documentation that must be submitted.

Vera is a graduate of The University of Toledo with a Bachelor of Science – Industrial Engineering degree. She has been a member of ASQ since 1983, and holds ASQ Certifications as Quality Engineer and Quality Auditor. Vera is a Senior Member and has served the Section in several capacities. She has been Chair of the Professional Development Committee for the last 12 years. Vera proctors all the certification exams administered by ASQ for the Akron-Canton Section. She, also, reviews all Section Members’ recertification journals. Vera has recently completed her 25th anniversary at The Timken Corporation.



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“Experience” Is, Simply, The Name We Give
Our Mistakes.

- Oscar Wilde

ASQ Akron-Canton Section Spring-2005 Conference Information

Mark your calendars!! **March 18th, 2005, at the Kent State University Stark Campus Professional Education and Conference Center** (www.stark.kent.edu/pecc/). We are pleased to announce the return of the Spring Conference!! This year's Conference is a two track event. Track-A welcomes our friends in the Healthcare Industry with "**Quality Tools for Healthcare**", while Track-B exposes the rest of us to the healthcare side of quality and refreshes our quality toolkits with "**Quality Tools: Back to Basics**". Watch your mail for our finalized schedule, topic and speaker information, and, of course, ... your registration form!!

- **Early Registration (Thru 02/28/05) ... \$ 125.00**
- **After 02/28/05 ... \$ 150.00**

**Watch For The Spring
Conference Flyer, For
Specific Details. Save
With Early Registration.**

A preview of some topics to be presented ...

**Lean Sigma in Healthcare
Sustaining Change and Encouraging Spread
Tools for Analysis
Quality Terminology according to Mr. Pareto Head**

Exhibitors: \$175.00 / display table (extra display tables are \$50.00 each). Includes one conference admission. Please contact Dilip Shah:

Phone: (330) 328-4400

Fax: (330) 336-3974

E-Mail: emc3solu@aol.com

Your Akron-Canton Winter Education Session Is Underway.

There is still time to enroll in the February courses.

Four courses are being offered on Saturday, and four "short courses" will be starting February 14th.

Saturday Classes:

Date & Time = February 12, 2005 8:30AM-4:30PM.
Deadline To Register = February 08, 2005.
Courses Need Four Students Minimum To Be Held.

<u>DESCRIPTION</u>	<u>NUMBER</u>	<u>COST</u>
Statistical Process Control	301	\$220.00
ISO/TS 16949 Overview	494	\$220.00

Date & Time = February 19, 2005 8:30AM-4:30PM.
Deadline To Register = February 15, 2005.
Courses Need Four Students Minimum To Be Held.

<u>DESCRIPTION</u>	<u>NUMBER</u>	<u>COST</u>
Excel QA Spreadsheets	262	\$220.00
Design of Experiments	320	\$220.00

Short Courses:

Beginning Week Of February 14, 2005.
Deadline To Register = February 10, 2005.
Courses Need Four Students Minimum To Be Held.

<u>DESCRIPTION</u>	<u>NUMBER</u>	<u>COST</u>	<u>DAY</u>
Control Plans	273	\$240.00	Monday
Blueprint Reading-I	130	\$240.00	Tuesday
Value Stream Mapping	430	\$240.00	Tuesday
Control Chart Methods	270	\$240.00	Tuesday

**See Your
Winter Education Flyer
For Class Locations,
And Starting Times.**



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ASQ Akron/Canton New Members

December—2004



Mary E Conley	Sterling, Incorporated
Brian G Friedman	Sealanders, Incorporated
William E Fritz	Cornerstone Products
Dan Goodrow	Medina County Career Center
James Leonard	The Hoover Company
Jeffry S Love	No Company Listed
Hope Sorsby	Wooster Community Hospital
Greg Stafford	Philpott Rubber Company
Venkatesh Thirunavukkarasu	Student
Larry Tracey	Youth4Youth
Jeff Wendorf	Lake Local School District
Phyllis A Wilkes	JR Wheel

Congratulations, Seniors !!!

The Following Section Members
Have Been “Promoted” To The Level Of
Senior.

Please Congratulate Them
On This Accomplishment.

August-2004:

Nikolaos A. Koumoutzis
Laurie A. Lampe
Arthur J. Robbins
Dolores M. Wilson

2005-2006 Program Planning

Your Section Leadership would like to put together a Program Year where all of our Section Members attend at least one program. We encourage your advice. What topics would be of interest to you in the 2005-2006 Program Year? The Akron-Canton Section has a history of providing helpful technical sessions, broad-based educational programs, interesting dynamic dinner speakers, and timely relevant Spring and Fall Conferences. It is a challenge to maintain the high standard of, and even greater challenge to increase the quality of, the programs. Do you know of a speaker to recommend? Perhaps you have knowledge and experiences that you would like to share with our Section? What course would you like us to offer? What company would you like to tour, to learn more about their quality efforts? Perhaps you would like to host a tour? What topics might entice you to attend our programs? You may pass your thoughts on to any of the Sections Leaders, or please take a moment to help us out by using the Section 810 “Suggestion Box” at: <http://www.asq-akron-canton.org>.