

Chairman's Corner



AKRON-CANTON SECTION 810

Tally Sheet Newsletter

It's Spring Conference Time

Despite the current weather conditions, to the contrary, our next Section event will be our **Spring Conference**, which is scheduled for Friday, March 19, 2004. The conference will be held at The Kent State University Stark Campus Professional Education and Conference Center. We have put together an exciting program and a great list of speakers. Look for more information in additional mailings. Please note that there is no dinner meeting at The Fighter Group Restaurant in March.

On a personal note it is with deep regret that I have accepted the resignation of Micki Ellis as the section's 3rd Vice Chair. Micki and her husband have decided to relocate to the Dallas, Texas area. I would like to thank Micki for all the time and effort that she gave in support of our Section, and wish her the best.

I hope to see everyone at the conference.

Chuck Estep (CQE, CQA, CQT, CMI)

Is It Time To Renew Your ASQ Certifications ??? Make Sure You Allow Time For Processing The 'Paperwork' Before The Deadline. Send All Information, And Inquiries, To Vera Teachout (CQE, CQA), Chair, Professional Development Committee.

Call For Volunteers — Section Activities

The Executive Board of Directors for the Akron-Canton Section continues to promote the spirit of "volunteerism" from Section Membership.

Working with Committee Chairs on education, conferences, arrangements for monthly Section activities, newsletter articles, healthcare, and Koalaty Kids, can be a rewarding experience.

Or, do you have interest in pursuing the opportunity to participate as a Section Officer ??

All of these "volunteer" opportunities allow for recertification units towards maintaining certified recognition in the Society's 'bodies of knowledge'.

Contact any Section Officer or Committee Chair for details, if interested.

Section Information & Notices via E-Mail

The Section 'database' of current Membership includes e-mail addresses for those Members who have elected to provide their address as a means of communication.

E-mail messages regarding "upcoming Section events" are sent "instantaneously" to Members, to provide them with Section business in a timely fashion.

If you, currently, have not provided the Section with an e-mail address, and would like to do so ... or, if your e-mail address the Section has on file is incorrect, please contact Jerrold Hoover, Database Administrator.

E-mail addresses of Section Members are used only for the purpose of communicating Section business.

Section Reminders For March-2004

**Executive Board Meeting:
Spring Conference**

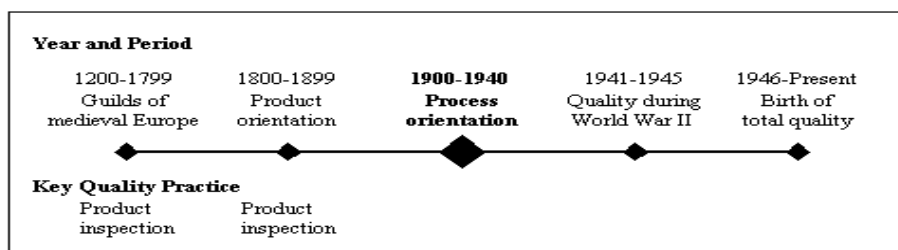
**Thursday, 4th
Friday, 19th**

Don't Forget Your Spring-2004 Conference

Friday, March 19th

Kent State University—Stark Campus Professional Education & Conference Center Featuring Two Tracks: <ul style="list-style-type: none"> • Analysis and Evaluation Techniques for the Quality Professional <ul style="list-style-type: none"> • Expanding Your Professional Horizons 		
7:30 — 8:30	Registration	
	Analysis and Evaluation Techniques for the Quality Professional	Expanding Your Professional Horizons
Session 1 8:30 — 9:20	Risk Management {Session 1}	
Sessions 2 & 7 9:30 — 10:20	Supplier Evaluation {Session 2}	Consulting {Session 7}
Sessions 3 & 8 10:30 — 11:20	Customer Satisfaction {Session 3}	Marketing Your Skills in the Expanding Role of the Quality Professional {Session 8}
Session 4 12:30 — 1:20	History of Manned Spaceflight {Session 4}	
Sessions 5 & 9 1:30 — 2:20	Process Mapping {Session 5}	Consulting {Session 9}
Sessions 6 & 10 2:30 — 3:20 3:20 Conference Wrap-Up	Process Auditing {Session 6}	Marketing Your Skills in the Expanding Role of the Quality Professional {Session 10}

THE HISTORY OF QUALITY



Source:
Quality 101

Process Orientation:

The beginning of the 20th century marked the inclusion of processes in quality practices. A process is a group of activities that takes an input, adds value to it, and provides an output, such as when a chef transforms a pile of (cont, page #3)

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DOVER-Area:	Marianne Burns	330-364-6000	330-364-9625	mburns@baerlocher-usa.com
NORTH CANTON-Area:	Barb Gardner	330-499-9200-x2968	330-497-5835	bgardner@hoover.com
WOOSTER-Area:	Jeff Massoni	330-345-7319		jmassoni@msmp.net

Visit Harley-Davidson Vehicle Operations in York, Pennsylvania

Members of the Akron-Canton Section are invited to join the Operations and Plant Managers Association (OPMA) for a site visit of Harley-Davidson Vehicle Operations, located in York, PA on April 22 – April 23, 2004.

Since 1903, Harley-Davidson has built the most coveted motorcycles in the world. Last year, production reached 289,000 vehicles, with double digit earnings growth. Vehicle Operations in York, PA was established in 1973. The facility covers more than 230 acres and has over one million square feet under roof. A recent 300,000 square foot expansion brought a new chrome plant on line in 2003. Today, more than 3,000 employees work around the clock assembling Touring, Softail and factory-custom motorcycles.

The site visit includes various manufacturing and assembly areas including welding, machining, polishing as well as the end of the line where every motorcycle is roll-tested prior to crating and shipping.

Harley-Davidson reserves the right to cancel or postpone all visits due to production schedules and may refuse any competitors.

Register before April 2nd and receive a 100th official anniversary collector's edition Harley-Davidson Enthusiast and visit the York, PA Vehicle Operations Plant for only \$399. Price includes lodging, meals and travel by motor coach departing at 1:00 PM, April 22nd, and returning at 4:00 PM, April 23rd. ASQ Members receive 1.0 Recertification Unit.

For additional information, or to register for the site visit to Harley-Davidson, contact Fletcher Birmingham at **330.656.0495** or email **fletcher@opma.us**.

(from page #2)

ingredients into a meal. Dr. Walter Shewhart, a statistician for Bell Laboratories, began to focus on controlling processes in the mid-1920's.

Shewhart recognized that industrial processes yield data. For example, a process in which metal is cut into sheets yields certain measurements: the sheet's length, height, weight, etc. Shewhart determined that this data can be analyzed using statistical techniques to see if a process is stable, or "in control," or if it is being affected by special causes that should be fixed. In doing so, Shewhart laid the foundation for control charts, a modern-day quality tool.

In sum, Shewhart's concepts are referred to as statistical quality control (SQC). They differ from product orientation in that they make quality relevant not only for the finished product but also for the process that created it.

Section Trivia

Jerrold Hoover, Section Database Administrator

Current Section Membership, By County

Summit	242	34.9%
Stark	185	26.7%
Portage	53	7.6%
Wayne	42	6.1%
Medina	41	5.9%
Cuyahoga	39	5.6%
Tuscarawas	32	4.6%
Carroll	8	1.2%
Mahoning	5	0.7%
Holmes	5	0.7%
Others-In-State	21	3.0%
Out-Of-State	19	2.7%
Out-Of-Country	1	0.1%

No One Knows What It Is That He Can Do, Until He Tries.

- Publilius Syrus



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ASQ Akron/Canton
New Members

January - 2004

Natasha Bajaj
Thomas Brammer
John W Clay Jr
Russell G Clevenger
Brian M Cline
Shannon K Domer
Vidya Duraiswamy
Giuseppe Fancelli
Thomas L Farnsworth
John K Frazier Jr
Michael G Gordon II
Scott Thomas Hanood
Balaji Harinathan
Laura L Miller
Gayle O'Brien

No Company Listed
Smithers Oasis Company
Wayne Dalton Doors
Federal Packaging Corp
Plastipak Corp
Wayne Dalton Rolling Door
Vetri Software
Diebold Italia
National Biological
Plastipak Packaging
American Axle & Mfg
No Company Listed
Vetri Software
EDS
Akron General Medical Center

Spring Is In The Air !!!
So ... Mark Your Calendars

Section Dates To Watch Akron Aeros Baseball:
Canal Park—Akron, Ohio

Friday, May 21st
Friday, June 4th

Fireworks Scheduled For Both Nights.
All-You-Can-Eat Picnic Included In Ticket Cost.

Section Date For The Annual Golf Outing:
The Pines—Orrville, Ohio

Friday, June 18th
(This Is A Correction From The Section Calendar)

Door Prizes !!!

Watch For Details In Future Tally Sheet Newsletters.

Job Placement 'Opportunities' Through Your Section

Check Your Section Web Site For The Latest Known Opportunities For Both Those Seeking Employment And Those Seeking Employees.
Maintained By Your Section's Placement Committee,
Lawrence Tobey (CQE), Chair.