

Chairman's Corner



Tally Sheet Newsletter

AKRON-CANTON SECTION 810

Thank you to everyone who attended the January dinner meeting. I would like to thank our two speakers for the evening; Greg Thomas of weLead Inc. and Mitch Marrone of The Federal Bureau of Investigation. Mr. Thomas spoke about leadership in the 21st century and Mr. Marrone spoke about the current role of the FBI. Both speakers were well received by our group, and an excellent question and answer session followed each speaker.

Next month's speakers will be Rod Baxter of The Hoover Company and Bill Exposito of Aultman Hospital. Mr. Baxter is an examiner for The Malcom Baldrige Award and will speak about the award process. Mr. Exposito is the Director of Process Improvement at Aultman Hospital and his topic will be "Aultman Hospital Meets Six-Sigma."

None of the speakers who address our group are paid and we certainly thank each one of them for taking the time out of their busy schedules to speak to our group.

We continue to plan for our Spring Conference which will be held on March 19th at The Kent State University Stark Branch. Look for more details in this Tally Sheet, and in additional mailings.

Chuck Estep (CQE, CQA, CQT, CMI)

CONGRATULATIONS ... !!!! Recent Certification Accomplishments

- CQManager
William Osborne
Stephen Robert Lohman
- CQT
Susan E. Robison
Traci Barnett
Crystal Lattimer
Brian Cronebach
- CSSBB
John David Lasker
- CQA
Charles Estep, jr.
Christine Renee Walsh-Newton
- CQE
Eric Lindhome
Scott Thor

It's Science Fair Time ... !!!

Seeking Volunteers

The Akron-Canton Section is supporting the local science fairs again this year. We offer a "sponsored award" at the Akron Public Schools (Feb 28), Western Reserve District (tentative - March 13), and District 13 Science Days (March 27). The award at each fair is \$50.00 cash and an invitation for the winner and their family to a Section dinner meeting. The students will display their project and discuss them with the members of the Section.

Judging usually begins at about 8:00 AM and lasts about four hours. If you are interested in being a judge, please contact Dan Lewton (CMI/CQT/CQA/CQM) at (330) 339-1111 x247 or dlewton@howdenbuffalo.com.

Section Reminders For February-2004

Executive Board Meeting:	Thursday, 5th
Technical Clinic & Dinner Meeting	Thursday, 19th

Don't Forget Your Technical Clinic & Dinner Meeting

Thursday, February 19th

356th Fighter Group Restaurant

4919 MT. PLEASANT ROAD - NORTH CANTON, OHIO 44720

TECHNICAL CLINIC

5:30PM - 6:30PM

**"The Examination Process Of The
Malcolm Baldrige National Quality Award"**

**Rod Baxter (CQE/CMI/CQT/CQA/CQM/SSBB)
— The Hoover Company —**

Free Admission

DINNER MEETING

6:30PM - 8:30PM

"Aultman Hospital Meets Six-Sigma"

**Bill Exposito -- Director of Process Improvement
(Aultman Hospital)**

\$20 Admission

Make Reservations To Attend Through Either Your PACT CONTACT * Or The Section Web Site.

* PACT CONTACTS

	<u>CONTACT</u>	<u>PHONE</u>	<u>FAX</u>	<u>E-MAIL</u>
AKRON-Area:	Les Heckeler	330-796-7847	330-796-7915	les.heckeler@lmco.com
CANTON-Area:	Richard Mautz	330-471-3636	330-471-4420	mautz@timken.com
DOVER-Area:	Marianne Burns	330-364-6000	330-364-9625	mburns@baerlocher-usa.com
NORTH CANTON-Area:	Barb Gardner	330-499-9200-x2968	330-497-5835	bgardner@hoover.com
WOOSTER-Area:	Jeff Massoni	330-345-7319		jmassoni@msmp.net

**ASQ Akron-Canton Section proudly presents our Spring Conference 2004, Friday March 19, 2004 KSU Stark Campus
Featuring Two Tracks:**

- **Analysis and Evaluation Techniques for the Quality Professional**
 - **Expanding Your Professional Horizons**

Watch the Tally Sheet and your mail for more details and your chance to register...

	Registration	
	Analysis and Evaluation Techniques for the Quality Professional	Expanding Your Professional Horizons
Session 1	<i>Risk Management</i>	
Session 2	<i>Supplier Evaluation</i>	<i>Marketing Your Skills in the Expanding Role of the Quality Professional</i>
Session 3	<i>Customer Satisfaction</i>	<i>Consulting</i>
Session 4	History of Manned Spaceflight	
Session 5	<i>Process Mapping</i>	<i>Consulting</i>
Session 6	<i>Process Auditing</i>	<i>Marketing Your Skills in the Expanding Role of the Quality Professional</i>

There Is Still Time To Receive Learning Opportunities Offered By Your Education Committee ... !!!
Weekday and Saturday Classes Beginning In February.

• **Weekday Offerings ...**

These Sessions Held At Portage Lakes Career Center (PLCC), 4401 Shriver Road, Green, Ohio

From I-77, Exit At Exit-118 (Route 241 - Massillon Rd). Go South For 1.2 Miles, Turn Right On Steese Rd, Go 0.3 Miles To Shriver Rd And Turn Left. The School Is On The Left Side 0.4 Miles After Turning

Course Title	Course Number	Instructor	RU	Cost (Member and Non-Member)	Starting Date	Day of Week	Time
Blueprint Reading I (5 week course)	130	John Karabinus	1.0	\$190-\$230	Mar. 9, 2004	Tuesday	6:00-9:00pm
ISO 9001-2000 Implementation	470	Bob Brigeman	2.1	\$300-\$340	TBD*	TBD*	6:00-9:00pm
Control Charts (5 week course)	290	Bart Hamilton	1.0	\$290-\$330	Feb. 3, 2004	Tuesday	6:00-9:00pm
Gage R & R	260	Pat Shea	1.0	\$190-\$230	Feb. 3, 2004	Tuesday	6:00-9:00pm
Metrology I (3.5 weeks)	250	Kathy Leckman	2.1	\$290-\$330	Mar. 9, 2004	Tuesday	6:00-9:00pm
Basic QC -- (Correspondent Course)	111C	Gerald Pedoto	2.0	\$270-\$310	N/A	N/A	N/A
Intermediate QC -- (Correspondent Course)	211C	Bob Brigeman	2.0	\$270-\$310	N/A	N/A	N/A
Process FMEA	473	Paul Gunderson	1.0	\$200-\$240	Feb. 9, 2004	Monday	7:00-9:00pm

• **Saturday Offerings ...**

These Sessions Held At Holiday Inn Express (Arlington Road and I-77 Interchange), Green, Ohio

A Light Breakfast Will Be Offered At These Sessions

Course Title	Course Number	Instructor	RU	Cost (Member and Non-Member)	Starting Date	Day of Week	Time
Design of Experiments	320	Nick Turk	0.8	\$200-\$240	Feb. 21, 2004	Saturday	8:30-4:00pm
Presentation Skills	225	Micki Ellis	0.8	\$200-\$240	Feb. 14, 2004	Saturday	8:30-4:00pm
Error Proofing	305	Fletcher Birmingham	0.8	\$200-\$240	Feb. 14, 2004	Saturday	8:30-4:00pm
Statistical Process Control (SPC)	301	Gerald Pedoto	0.8	\$200-\$240	Feb. 14, 2004	Saturday	8:30-4:00pm
Leadership Skills	440	Micki Ellis	0.8	\$230-\$270	Feb. 21, 2004	Saturday	8:30-4:00pm
QA Spreadsheet--Microsoft Excel	262	Dilip Shah	0.8	\$200-\$240	Feb. 14, 2004	Saturday	8:30-4:00pm
ISO/TS 16949:2002 Review	494	Bob Brigeman	0.8	\$200-\$240	Feb. 21, 2004	Saturday	8:30-4:00pm

Call For (Quality) Papers

The "Project Management Institute - Northeast Ohio Chapter" is planning a professional development day for 05/14/2004 ...

...
 "EMERGING TRENDS IN PROJECT MANAGEMENT"

Quality Healthcare is a hot topic in the news today, but many of our healthcare institutions are lagging behind the manufacturing sector in applying quality improvement methodologies to their processes. This month's Dinner Meeting will show how Aultman Hospital in Canton, Ohio, has successfully applied a modified Six Sigma approach to quality improvement, and will detail some of the results.

If you are interested in submitting/presenting a quality-related topic towards this endeavor, contact James Bamford at either 330-697-2005 or jhbamford@aol.com, for logistical details to submit papers. The deadline to submit is 02/20, with notification of acceptance 03/12. Final versions of selected presentations will be soft-copy format, so please contact James for all details if you are interested.

The Akron-Canton Section will be forming a **Health-care "Focus Group"**. This group will meet quarterly to share best practices and innovative healthcare improvement ideas. This group will consist of health care professionals and anyone desiring to see improvement in the healthcare system. For further information, contact Gregory Jevnikar (CQIA), Healthcare Liaison for the Section.



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The Tally Sheet
Newsletter

AKRON-CANTON
SECTION 810

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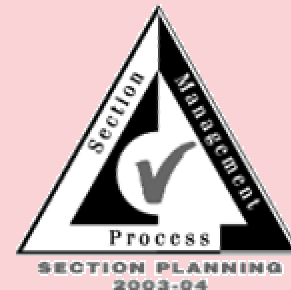
ASQ Akron/Canton New Members

December - 2003

David J Geis	The Timken Company
James Andrew Hudak	No Company Listed
Eli Jarrod Remington	SaberLogic

"Quality Is Simple; People Are Complicated."
- Forsha

Section Management Program
Level II Achievement Status
Akron-Canton Section



Quality & Professional Education Courses Inside !!!!

Please Take Time To Review Offerings Provided By Your Education Committee. Many Courses Are To Start In February, Including Several Saturday Offerings.

Bad-Weather Days ...

For Weekday Courses Offered At Portage Lakes Career Center, Inclement Weather May Impact Certain Schedules. If PLCC Is Closed For Evening Classes, The ASQ Classes Will Not Be Held. To Determine If PLCC Is Closed Due To Weather Conditions ... Either 1] Listen To Radio Station WAKR (AM 1590) Or 2] Contact PLCC At 330-896-8200 (A Recording With Evening Class Status Will Be Heard).