

Chairman's Corner



Welcome to the 2003-2004 Year.

It will be my pleasure to build upon the excellent work done by the past chairmen of the Akron-Canton section. I would like to thank the current officers and volunteers for the many hours of hard work they have contributed to make the current year a success.

One of my main goals is to increase the number of members attending our monthly dinner meetings. We have put together a diverse program for the upcoming year, one that hopefully will interest many members. When you receive your calendars for the new year, please review the dinner meeting information for speakers and topics that interest you. We will continue to meet on the third Thursday of each month at the 356th Fighter Group Restaurant, 4919 Mount Pleasant Road in North Canton.

Another reason to attend the dinner meetings is to "network." If you are out of work, or seeking new employment, there is no better way to meet

professionals in your chosen field than at a dinner meeting.

To continue to improve our program, we will need feedback from the membership. Please do not hesitate to contact me or another board member with your comments.

I look forward to working with everyone this year. See you at the dinner meetings!

Chuck Estep

Certification Recognition

Congratulations To The Following Section Members For Attaining Peer Recognition In The Noted "Bodies Of Knowledge"

Quality Auditing

- Mike Duvall
- Brian Cronebach
- Veronica Syrone
- Colleen Hudson

Quality Engineering

- Brent D. Iceman
- John Scott Koester
- Andrew J. Stampfel
- James A. Bare

Section Reminders For August-2003

Executive Board Meeting:

Thursday, 7th

Application Deadlines (Certification Exams):

- * CQM, CMI, CQT, CRE, CQA-HACCP, CQA-Biomed
- * Six Sigma Black Belt (in New Orleans only)

Friday, 22nd
Friday, 15th

Don't Forget Your Technical Clinic & Dinner Meeting

The 3rd Thursday, Each Month - Starting In September



356th Fighter Group Restaurant

4919 MT. PLEASANT ROAD - NORTH CANTON, OHIO 44720

The 2003-2004 Program Year Will Continue With Both The Technical Clinics And The Dinner Meetings Held At The 356th Fighter Group Restaurant. The Price Structure Will Remain The Same For Each Event As This Past Program Year. The Section Program Calendar Will Be Available Soon. Check For The Scheduled Topics That Have Been Arranged For Each Monthly Gathering. Plan On Attending Those That Are Of Interest To You ... And, Bring A Friend.

Summary Review Of This Past Year's Monthly Meetings

September:	<u>Meeting w/Akron ASME</u> (Goodyear Wingfoot Lake Park).	Tom Murray (Engineering Resource Group).
October:	<u>Design FMEA.</u>	Paul Gunderson (Ford Motor Company).
	<u>Successes & Pitfalls of Lean Manufacturing Implementation.</u>	Brad Hill (Parker Hannifin).
November:	<u>Customer Satisfaction in Transportation.</u>	Lee Neal (Miller Transfer & Rigging).
	<u>Evidence for 'Top Management' Requirements for ISO9001-2000.</u>	John Sedlak (Smithers).
December:	<u>Plant Tour</u> (The Hoover Company).	
	<u>Peter Drucker's Keynote Address (video) at the 2002 Quality Congress.</u>	
January:	<u>Root Cause Analysis.</u>	Jim Yost (Energizer).
	<u>ISO9001:2000 Implementation from a Registrar's Perspective.</u>	Bob Dornhecker (Underwriters Labs).
February:	<u>ISO14001—Environmental Management Systems.</u>	Robert Brigeman (The Timken Company).
	<u>Quality in Health Care.</u>	Gayle O'Brien (Akron General Hospital).
March:	<u>Spring Conference ... Automotive Industry—Quality Systems: Tools and Techniques.</u>	
April:	<u>How ASQ Develops Certification Exams.</u>	Alice Lewis (Charles Schwab & Company).
	<u>The Re-Certification Process.</u>	Vera Teachout (The Timken Company).
	<u>The State of Ohio Quality Initiatives.</u>	John Yesso (Ohio Quality Operations Department).
May:	<u>What Does 'Thinking Outside the Box' Really Mean?</u>	David Hoecker (Timken Automotive Quality).
	<u>Leading Organizational Change.</u>	Alan Leika (Quality Management Consultant).
June:	<u>Acceptance Control Charts.</u>	Bart Hamilton (Consultant).
	<u>Leading The Cross-Functional Team.</u>	Michele Ellis (Malco Products).

The Section Members Below Continue To Volunteer Their Time As PACT Committee Members. They Are Your Contact For Making Reservations To Both The Technical Clinics And The Dinner Meetings. You May, Also, Use Your Section's Web Site For Making Reservations.

PACT CONTACTS

AREA	CONTACT	COMPANY	PHONE #	FAX #	E-MAIL
Akron	Les Heckeler	Lockheed-Martin	330-796-7847	330-769-7915	les.heckeler@lmco.com
Canton	Dick Mautz	Timken Company	330-471-3636	330-471-4420	mautz@timken.com
Dover	Marianne Burns	Baerlocher USA	330-364-6000	330-364-9625	mburns@baerlocher-usa.com
N. Canton	Barb Gardner	Hoover Company	330-499-9200 x2968	330-497-5835	bgardner@hoover.com
Wooster	Jeff Massoni	Mansfield SMP	330-345-7319 home		jmassoni@msmp.net

FALL-2003 EDUCATION PROGRAM

Offered By Your Akron-Canton Section's Education Committee

The Fall-2003 Education Flyer Will Be Available Shortly. Registration Requirements Can Be Found In It, Along With A More-Detailed Description Of The Courses Summarized Below. It, Also, Has Contact Information, In Case You Have Questions That Need Answered About The Curriculum. All Instructors Are Members Of The Akron-Canton Section.

Course Title	Start Date & Time	Course Number	Instructor	Fee
Classes beginning	August 28, 2003	6-9 pm (Tuesday)		
Certified Mechanical Inspector Refresher		345	Marcia K. Zawacky	340/400
Certified Quality Engineer		400	Bart Hamilton	360/420
Certified Quality Manager Refresher		460	Joe Decker	340/400
Classes beginning	September 8, 2003	6-8 pm (Monday)		
Advanced Quality Planning (APQP)		471	Bob Brigeman	190/250
Six Sigma Tools		481	Nick Turk	270/330
Classes beginning	September 8, 2003	7-9 pm (Monday)		
Basic Quality Control		111	Gerry Pedoto	270/330
Metrology III		340	Dilip Shah	270/330
CQIA Refresher		370	Tammy Fargo	320/380
Classes beginning	September 9, 2003	6-8 pm (Tuesday)		
Geometric Dimension & Tolerancing		255	Les Heckeler	270/330
Classes beginning	September 9, 2003	7-9 pm (Tuesday)		
CMM Programming Basics		350	Jeff Pfouts	270/330
ISO 9001: 2000 Implementation		470	Alan Leika	300/340
Classes beginning	September 10, 2003	7-9 pm (Wednesday)		
Statistical Process Control - AIAG		301	Gerry Pedoto	270/330
Certified Quality Auditor Refresher		405	Joe Decker	335/395
Classes beginning	September 11, 2003	6-8 pm (Thursday)		
Value Stream Mapping		430	Fletcher Birmingham	270/330
Class beginning	September 16, 2003	6-9 pm (Tues/Thurs)		
Metrology		140	Kathy Leckman	270/330
Class beginning	October 13, 2003	6-8 pm (Monday)		
Production Part Approval Process		472	Bob Brigeman	190/250
Classes beginning	October 13, 2003	6-9 pm (Monday)		
Certified Calibration Technician Overview		460	Dilip Shah	270/330
Correspondence Classes	Beginning week of	September 8, 2003		
Basic Quality Control		111C	Gerry Pedoto	270/330
Intermediate Quality Control		211C	Bob Brigeman	270/330

Successful Section Golf Outing And Akron Aeros Festivities

All Tickets For Both The May And The June Outing With The Akron Aeros Baseball Team Were Enjoyed By Section Members And Their Families. Also, Twenty-Eight Members And Their Guests Participated In The June Golf Outing.

Employment Opportunities ??

**Check Your Section Web Site For
The Latest Opportunities Available
Through The
Member Placement Committee**



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Fall-2003 Education Offerings Inside !!

ASQ Akron/Canton New Members



May 2003

Ron A Cooper	Alside
Brian S Halasinski	Student
Paul D Korsmo	Smithers Quality Assessment
Bradley S Lynn	No Company Listed
John R Papadeonise	JRP Consulting
Tom J Pence	Alside
Ted Romer	No Company Listed
Otto Simmerman	Contours Inc
William Steven Stan	Pres Inc
Justin B Walter	Progressive Insurance

Congratulations, Larry Tobey

Larry, Section Treasurer and Section Placement Committee Chair, was recognized at the June-2003 Dinner Meeting by Chairman Alan Leika with the 2002-2003 Chairman's Award.

SUSTAINING MEMBERS

Welcome To

BWX Technologies

As A New
Sustaining Member Of
ASQ's Akron-Canton Section.

It Joins The Current
Sustaining Members

GBS Document Solutions

Goodyear Tire & Rubber Co.

Hattie Larlham Foundation

Luk Incorporated

Schauer Independent Insurance

The Timken Company